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[www.firetext.me](http://www.firetext.me)



TEXT MESSAGING SMOKE ALARMS

**Version: 9V**  
**Installation Guide**  
[www.firetext.me](http://www.firetext.me)

Congratulations on your purchase of the award winning FIRETEXT smoke alarm. Before continuing please read the terms and conditions printed on the final page of this instruction manual. If you are unclear about anything please refer to our website [www.firetext.me](http://www.firetext.me) for full terms and conditions.

If you have any problems with the configuration of this device, please refer to the website for full and detailed instructions, which includes a step-by-step video.

**Online: [www.firetext.me/shop/sms-smoke-alarm/demo](http://www.firetext.me/shop/sms-smoke-alarm/demo)**

## Step 1: Activating the SIM card



You may receive a SIM card with your purchase. In the UK this is likely to be a SIM card provided by Giffgaff who run on the O2 network. If you know you have poor O2 reception please do not load the SIM with any funds as you may not be able to use the airtime purchased. Please check [www.o2.co.uk/coveragechecker](http://www.o2.co.uk/coveragechecker) to see whether you have sufficient coverage. If not, please contact [info@firetext.me](mailto:info@firetext.me) and request the carrier of your choice. In this case the SIM will be a 12 month contract costing 99p/m and smses charged at 10p.

## GIFGAFF SIM

This is a Pay-As-You-Go SIM card that must be activated then loaded with credit at [www.giffgaff.com](http://www.giffgaff.com) Please follow the "ACTIVATE A SIM" procedure. Please check the T&C's at the rear of this booklet and the ones on the Giffgaff site before doing so. Once you have a number allocated you can now configure your Firetext smoke alarm.

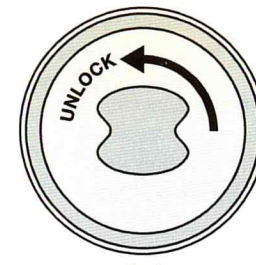
Some key T&C's at time of going to print are:

- ELS nor Giffgaff are responsible for the non delivery of a SMS
- The SIM needs to be activated at least once in a 179 day period to maintain the credit. (Just press the TEST button)
- Minimum top up is £10 and this buys in excess of 250 SMSes

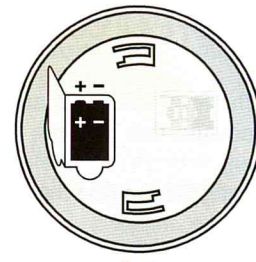
You can now configure FIRETEXT.

## Step 2 Inserting the SIM card

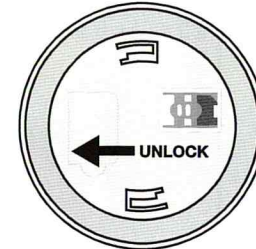
- 2.1 Remove the mounting plate by rotating it anti-clockwise.
- 2.2 Insert the battery (supplied disconnected in the housing).
- 2.3 Detach the SIM from its holder.  
Release the lock on the SIM caddy by placing your thumb on it and sliding in towards the battery housing.
- 2.4 Insert SIM by sliding it gently into the channels of the caddy ensuring the cut corner of the SIM card is in the correct position. **DO NOT FORCE IT.**
- 2.5 Close the SIM caddy and lock by sliding it away from the battery housing.  
You should feel it lock into place.



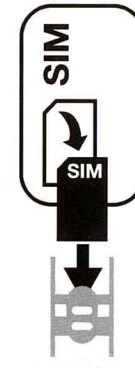
2.1



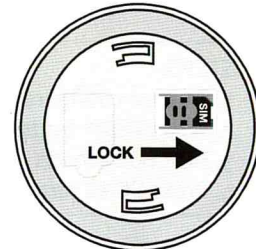
2.2



2.3



2.4



2.5

## FIRETEXT Configuration

Whenever FIRETEXT activates, the software is active for 120 seconds, this is when all configuration messages must be sent. It is crucial to wait 60 seconds BEFORE sending any configuration text message to ensure the software is fully 'awake'.

If a configuration text is sent too early then the FIRETEXT may not configure correctly as the mobile server will not be able to deliver the configuration text message.

### STEPS:

1. Prepare configuration text
2. Press TEST\* button on Smoke Alarm
3. Wait 60 seconds
4. Press SEND on your mobile phone

\*Please note in some instances, 10-20 seconds after pressing the TEST button, the siren may sound again. This is normal and does not indicate a faulty unit.

In order to receive a warning text message when FIRETEXT is activated, you need to give it the number(s) to where it should send a text message. You will now need to add the recipient number(s) to FIRETEXT.

Before configuring FIRETEXT, mount it to the area you would like it to remain. This will give you a true indication of signal strength.

If this is not practical, you can configure the alarm in a more comfortable area. However, it is crucial to test the alarm in situ when configured to ensure adequate signal coverage.

Please read T&C's regarding signal strength.

### Step 3 Adding recipient numbers to FIRETEXT

Configure text message EXACTLY as shown.

A MAXIMUM OF 4 NUMBERS can be added to the memory.

If more than 4 are added, then the first number will be deleted.  
(First in first out).

3.1 In the 'TO' section of your text message, enter the mobile number of the now activated SIM card.  
(GIFFGAFF or Wireless Logic will have sent this to you)

3.2 Prepare the configuration text in the message area.  
DO NOT PRESS SEND YET!

NUM←Space→←Number1→←, →←Number2→ (MAXIMUM 4)

3.3 Press the TEST button on FIRETEXT for 2 seconds. It beeps loudly for a few seconds.  
Wait 60 seconds.

3.4 Press SEND on mobile phone.

3.1



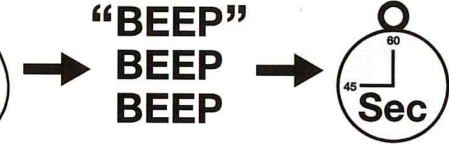
= In the 'TO' section, type in the mobile number of the SIM card

3.2



= eg: NUM 07823456789,07443998790  
!!!DO NOT PRESS SEND!!!

3.3



3.4



After 45-60 seconds you should receive a confirmation message showing the number(s) added and an indication of the signal strength.

**eg: "0782 123 4567 numbers(s) added, signal strength good"**

If no confirmation text is received, wait 2-3 minutes and press the TEST button on FIRETEXT again and wait another 2-3 minutes. If no text comes through then you may have either typed the text message out incorrectly or have insufficient signal strength in the area you are attempting to complete the configuration.

Relocate the FIRETEXT smoke alarm to an area with better signal (eg. near a large window) and repeat steps 3.1 – 3.4.

## Deleting numbers

If you wish to delete a number from FIRETEXT memory, follow the steps below.

- 1 In the 'TO' section of the text message enter the SIM cards mobile number.  
**DO NOT PRESS SEND YET!**
2. Prepare the command text in the message body.  
The command is: Del <Del>
- 3 Press the TEST button on FIRETEXT for 2 seconds.
- 4 Wait to receive the standard warning text that the unit will have sent due to being activated.
- 5 Press the SEND button on your mobile phone.

Please note though that this action will delete all numbers from the units memory. If you need to add a number please follow Step 3: Adding recipient numbers to FIRETEXT.

## Step 4 Customising the FIRETEXT alert text

Configure text message EXACTLY as shown.  
A MAXIMUM OF 100 CHARACTERS can be used.

4.1 In the 'TO' section of your text message, enter the mobile number of the activate SIM card

4.2 In the text body, type the command message.

**MSG↵Space↵↵↵FIRE AT GRANS HOUSE↵↵**  
(MAXIMUM 100 CHARACTERS)

4.3 Press the TEST button on FIRETEXT for 2 seconds.

4.4 Wait to receive the standard warning text that the unit will have sent due to being activated (approx 45-60sec).

4.5 Press the SEND button on your mobile phone.  
After 20-30 seconds you should receive a text message:  
"New alert message is now set, Signal strength\_"

4.1



= In the 'TO' section, type in the mobile number of the SIM card

4.2



= eg: MSG FIRE AT GRANS HOUSE  
!!!DO NOT PRESS SEND!!!

4.3



→ "BEEP BEEP BEEP"

4.4



4.5



If no confirmation text is received wait 2-3 minutes and then press the test button on FIRETEXT again. The standard alert text may come though again but the confirmation text should follow that. If no confirmation text comes through after 2-3 minutes then you will need to ensure you have adequate signal strength to FIRETEXT and complete steps 4.1 – 4.4 again.

## Terms & Conditions

The FIRETEXT smoke alarm is not designed for use with a standard "off the shelf" Pay As You Go SIM card (PAYG). If these are used at any time the consumer surrenders any and all claims as well as remaining warranty. In some instances a PAYG SIM card will work but it is the owner's duty to ensure the sim remains live. Most mobile operators deactivate PAYG SIM cards after certain time periods (usually 180 days) if no voice calls have been made. The firetext alarm transmits only data and therefore never uses the voice channels. However, if the unit is used with the provided GIFFGAFF SIM card then the warranty remains in place. At time of going to print, GIFFGAFF monitor both voice and sms traffic so as long as the firetext unit is activated once every 120 days credit will remain. The terms and conditions of Giffgaff are subject to change at any time without notice and are not in the control of ELS or any of its partners. It is the consumer's responsibility to ensure credit is maintained. Please ensure you test your FIRETEXT smoke alarm weekly. Only a 9V lithium battery supplied by ELS can be used with a firetext alarm. Failure to use the specified battery will result in the invalidation of any remaining guarantee.

FIRETEXT, EMERGENCY LIFE SYSTEMS Limited or any of its suppliers, partners, distributors, customers, retailers etcetera cannot be held liable what-so-ever for the non delivery of a warning text message or the correct operation of the firetext alarm. Reception and text/sms (sms = short message service) delivery is out of the control of ELS and its partners therefore zero liability can be claimed against them by any individual, party, organisation or company due to death or damage caused, or not limited by, the non delivery of a text/sms message. Mobile signal varies from region to region and can be affected by climate conditions such as extreme weather conditions. The correct operation of the firetext smoke alarm is dependent upon various factors out of the control of ELS or any of its partners therefore zero liability can be claimed should the unit fail to activate correctly. These factors include battery state, correct installation and configuration, mobile signal coverage variances and airtime contract maintenance with the 3rd party provider of GSM airtime.

Please refer to the website [www.firetext.me](http://www.firetext.me) for full terms and conditions of ELS and any of its partners.